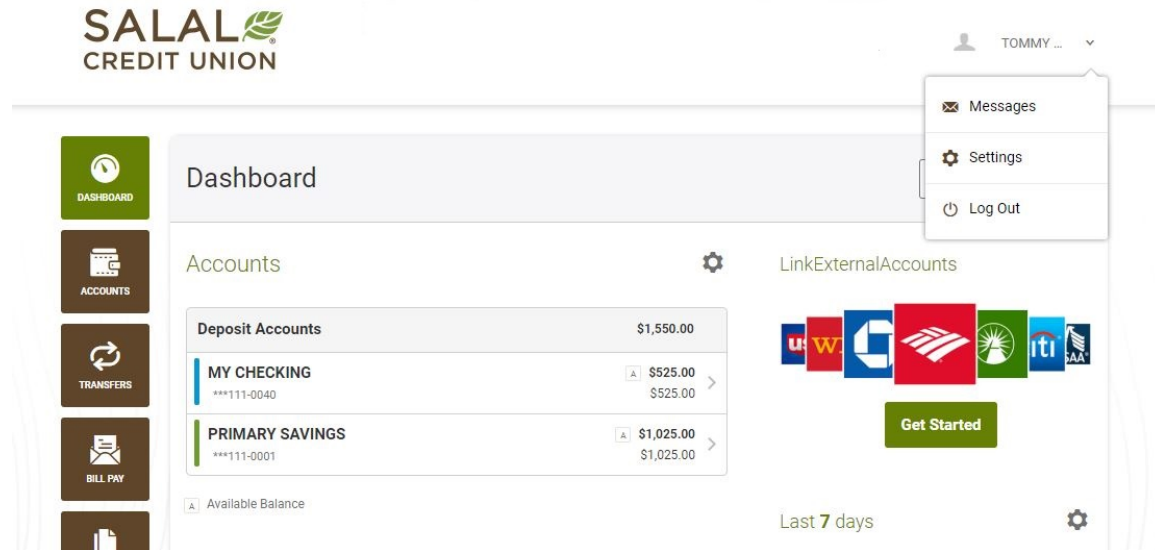


Changing Contact Information

If you need to update your mailing address, phone number, or email address, you can take the steps below to update it yourself. If you need help or have any questions, call us at **800.562.5515**.

Go to Settings

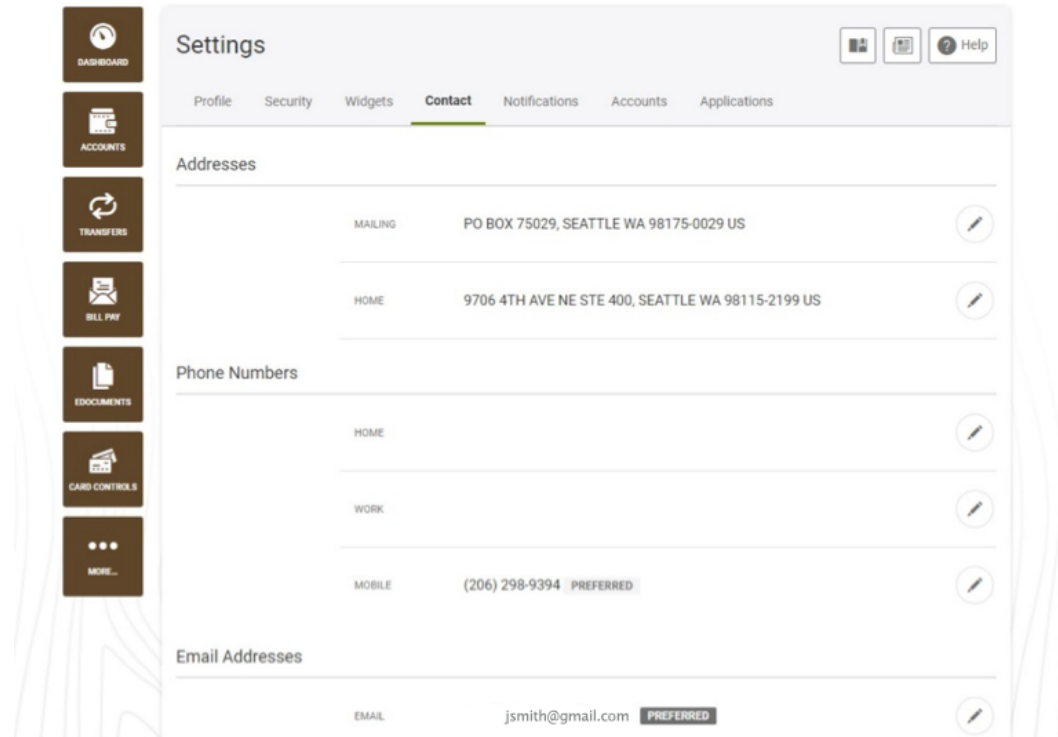
Log in to your Mobile or Online Banking account. If you are in Online Banking, click on the down-arrow icon “v” next to your name in the upper right corner of the screen. Select “**Settings**” from the drop-down menu. If you are in Mobile Banking, select the “**More**” menu icon at the bottom right of your screen, then select the gear icon in the upper right of your screen.



Changing Contact Information

Click on the 'Contact' Tab

In the Settings screen, select the “**Contact**” tab. This will take you to the current information that Salal has on file for addresses, phone numbers, and email addresses. Easily edit your information by clicking on the pencil icon to the right of each line of contact information.



Changing Contact Information

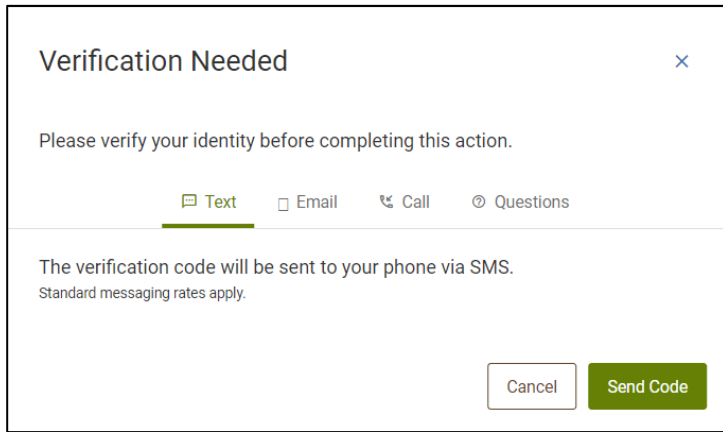
Edit your Information

Once you are done editing, select the green **“Save”** button. For Mobile Banking, select the field of information you want to change. On the next screen select the field again to update the information. When finished, select the green **“Save”** button.

The screenshot shows the 'Settings' application interface. On the left is a vertical sidebar with icons for Dashboard, Accounts, Transfers, Bill Pay, Documents, Card Controls, and More. The main content area is titled 'Settings' and has a navigation bar with 'Profile', 'Security', 'Widgets', 'Contact', 'Notifications', 'Accounts', and 'Applications'. The 'Contact' tab is selected. Below the navigation bar, the 'Addresses' section is visible. It contains two address entries: 'MAILING' and 'HOME'. The 'MAILING' address is currently being edited, with fields for Country (dropdown menu showing 'UNITED STATES'), Address Line 1 (text input with 'PO BOX 75029'), Address Line 2 (Optional) (text input with 'Address Line 2'), City (text input with 'SEAT'), State (dropdown menu showing 'Washington'), and Zip (text input with '9817'). There are 'Save' and 'Cancel' buttons below the mailing address fields. The 'HOME' address is listed as '9706 4TH AVE NE STE 400, SEATTLE WA 98115-2199 US' and has an edit icon to its right.

Changing Contact Information

You will then be prompted for verification. Choose the method you want to use to verify and select “**Send Code.**” You also have the option of answering security questions.

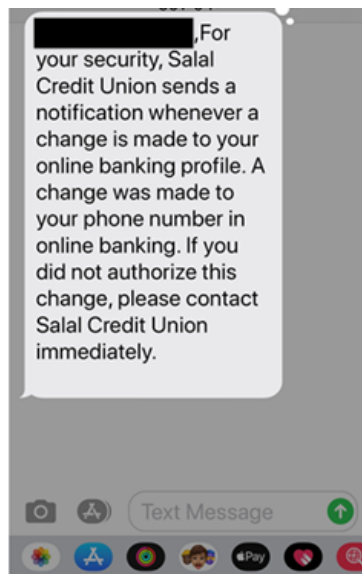


A dialog box titled "Verification Needed" with a close button (X) in the top right corner. The text inside reads: "Please verify your identity before completing this action." Below this text are four options: "Text" (selected with a green underline), "Email", "Call", and "Questions". A horizontal line separates this from the next section, which says: "The verification code will be sent to your phone via SMS. Standard messaging rates apply." At the bottom right are two buttons: "Cancel" and "Send Code" (highlighted in green).

From: Salal Credit Union <noreply@salalcu.org>
Date: May 20, 2020 at 2:43:46 PM PDT
To: [REDACTED]
Subject: Salal Credit Union One Time Password
Reply-To: "Salal Credit Union" <noreply@salalcu.org>

Verification Code:
393806

Expiration Date:
5/20/2020 2:58:23 PM
Pacific Standard Time



Verification code email.

Notification that your information has been changed.